



Tel / Fax: 021 853 6393      Cell: 083 409 4570

Website: [www.helderbergcaravanhire.co.za](http://www.helderbergcaravanhire.co.za)      Email: [info@helderbergcaravanhire.co.za](mailto:info@helderbergcaravanhire.co.za)

### Terms and Conditions

I understand and agree to the following terms and conditions of Helderberg Caravan Hire.

- 1. A Non refundable deposit of 50% (fifty) for reservation is payable on or before the due date.**
2. An R1200.00 (one thousand two hundred) breakage deposit is payable on or before renting date. The breakage deposit will be refunded within 7 days of returning the caravan. Any damage other than damage that is claimable from insurance will be deducted from the deposit.
3. That I am liable for the first R3500.00 excess in the event of an insurance claim being instituted. All repairs/damages below R3500.00 will be handled on a cash basis and repairs in excess of R3500.00 will be by insurance.
4. In the event of any occurrence of any nature causing loss or damage to Helderberg Caravan Hire property I undertake to pay immediately on my return any balance due for equipment lost, stolen or damaged.
5. Balance of the reservation fee is payable on collection date.
6. I have a valid Code EB driver's license and that I am aware of the legalities in terms of towing a caravan.
7. December booking minimum of 10 days.
- 8. All caravans are a NON SMOKING area.**
9. Only Cash, EFT or Direct Deposit of Cash will be accepted as payment. No Cheque or Credit Card payments accepted.
10. All EFT payments to be made 3 days prior to delivery date. No caravan will be released if EFT payment does not reflect in bank.
11. Caravans are handed over in a clean condition, please return in the same condition. I agree to a cleaning fee of R300 if the caravan is not cleaned. We do expect to have some dirty areas and will not charge for unnecessary cleaning fees within limits.
12. Any delays that may cause or prevent the caravan from future commitments will result in the deduction of the number of day's rental from the breakage deposit.
13. We do not take responsibility for any personal items left behind in the caravans, however we will always notify you and keep any items found in safe storage.

14. I agree that the caravan will be erected on a level surface area preferably a caravan park or similar recreational area. No bush camping is allowed unless written prior agreement is made.

15. I agree that if the caravan is towed and erected by Helderberg Caravan Hire I take full responsibility for the structural integrity of the tent, poles, caravan and accessories during my stay up until the collection.

Please take special care in windy conditions and ensure that the tent anchor ropes are tight at all times.

Banking Details:

Account Name: R Lilford  
Bank: Nedbank - Cheque Account  
Branch: Strand CBD  
Branch Code: 164005  
Account No: 1008556319

I, \_\_\_\_\_ accept and agree to the terms and conditions as laid out in the 15 point 2 page document and hereby authorize any deductions from my breakage deposit if necessary.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_